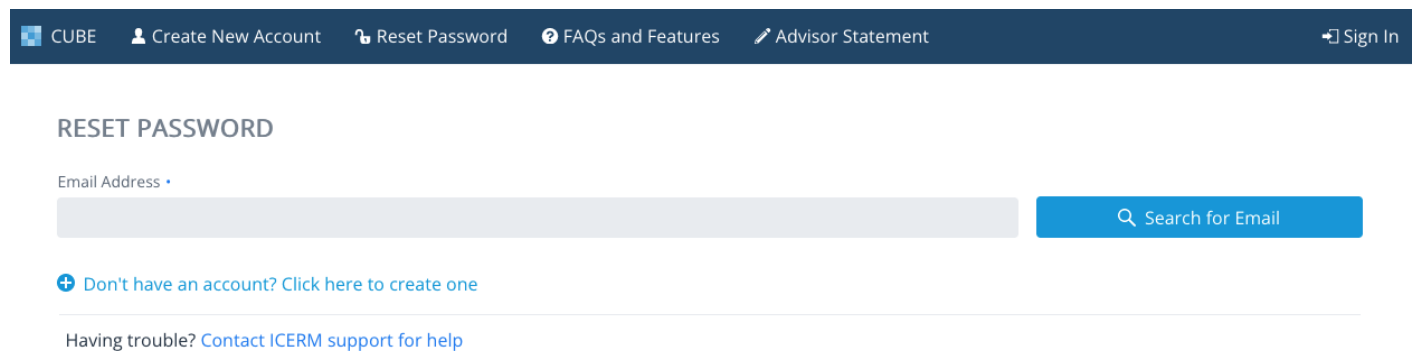


# Cube: Resetting Your Password

## Accessing the Reset Password Form

If you forgot your password to access Cube, you can reset your password by going to <https://app.icerm.brown.edu/Cube/resetpassword> or by clicking on the "Reset Password" button on the top menu bar of the Login page.

Once you get the Reset Password page, you will see a form asking for the email address used to create your Cube Account (see screenshot below).



The screenshot shows the top navigation bar of the Cube application with links for CUBE, Create New Account, Reset Password, FAQs and Features, and Advisor Statement, along with a Sign In button. Below the navigation bar is the 'RESET PASSWORD' section. It features a text input field labeled 'Email Address' and a blue button labeled 'Search for Email'. Below the input field is a link: '+ Don't have an account? Click here to create one'. At the bottom of the section is a link: 'Having trouble? Contact ICERM support for help'.

## Check Your Email

Using the form, enter your email address associated with your Cube account. If a valid email address is found, the form will open up with a Button. Click this button to receive an email to the email address you provided to continue the Reset Password process. (Note: If you are having trouble receiving the email, please check your spam folders.)

## Password Requirements

In order to change your password in Cube, it must:

- Be at least 8 characters
- Contains no spaces

- Contains at least one number (0-9)
- Contains at least one capital letter (A-Z)

If you are having any trouble accessing the Reset Password Form or accessing your account, please contact [support@icerm.brown.edu](mailto:support@icerm.brown.edu).

---

Revision #3

Created 16 November 2021 14:37:07

Updated 18 June 2024 13:17:47