

# Cube: Resetting Your Password

## Accessing the Reset Password Form

If you forgot your password to access Cube, you can reset your password by going to <https://app.icerm.brown.edu/Cube/resetpassword> or by clicking on the "Reset Password" button on the top menu bar of the Login page.

Once you get the Reset Password page, you will see a form asking for the email address used to create your Cube Account (see screenshot below).

RESET PASSWORD

Email Address

[+ Don't have an account? Click here to create one](#)

Having trouble? [Contact ICERM support for help](#)

## Check Your Email

Using the form, enter your email address associated with your Cube account. If a valid email address is found, the form will open up with a Button. Click this button to receive an email to the email address you provided to continue the Reset Password process. (Note: If you are having trouble receiving the email, please check your spam folders.)

## Password Requirements

In order to change your password in Cube, it must:

- Be at least 8 characters
- Contains no spaces
- Contains at least one number (0-9)
- Contains at least one capital letter (A-Z)

If you are having any trouble accessing the Reset Password Form or accessing your account, please contact [support@icerm.brown.edu](mailto:support@icerm.brown.edu).

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